



Student counsellors

Turning Ambition into Success



Hanze University Groningen
APPLIED SCIENCES

HOW CAN A STUDENT COUNSELLOR HELP YOU?

It may be that you've run a round in your private life or in your studies. If so, don't hesitate to talk about this with a student counsellor. Your student counsellor is there to listen and, at your request, will give you information, advice and a second opinion about subjects connected to your study programme, your choice of study programme or your personal circumstances.

“After talking to the student counsellor, I’m now looking at my problems very differently. It’s great that there’s someone to help get things straightened out with you. That meeting really took a huge weight off my mind.”

Have you got behind with your studies as a result of circumstances beyond your control? In case of personal problems a counsellor may refer you to a psychologist. Very likely your four-year grant or scholarship just isn’t enough for you. Why not work out with the student counsellor whether you can appeal for the special financial assistance scheme?

Meetings with a student counsellor are confidential. No information will be communicated to others without your consent or knowledge. Student counsellors are centrally based at Student Services, so they are not attached to a school or study programme and thus operate independently.



www.hanze.nl/ondersteuningbijdestudie

from left to right : Peter Tjeerdsma, Sabine Alves, Rickje Fijlstra, Herma Eijssink, Marieke Melissen,
Ties Onvlee, Koos Jansen, Gineke Schuiling.

“I get on well with my academic counsellor. But there are a number of issues that I'd rather not have people involved in my study programme knowing all about and which I felt more comfortable discussing with the student counsellor.”

Studying with a physical or mental function disorder

If you're studying with a physical or mental function disorder, the student counsellor is your first point of contact. Provisions can be made for many of the obstacles in your path, such as: extending examination times, alternative types of assessment, additional

tutoring, proper work placement, technical adaptations, etc.

Make an appointment as early as possible, preferably before starting your studies.



“Because of my rheumatism, my study programme has been adjusted over the past few months: less intensive. I’m not nearly as tired now as I was, and I’m beginning to actually enjoy my course work again. The student counsellor supported me through this, and we talked together about it with my academic counsellor”

Do you seem to be heading for a negative binding study advice?

If your study programme is getting on top of you due to illness or personal circumstances and, as a result, you’re getting behind in your studies, you may be issued with a negative binding study advice (BSA). In such cases, it’s important for you to make an appointment with a student counsellor as quickly as possible. You can request that the examination board and dean forgo issuing a negative BSA in your case. The counsellor can give you advice and can inform the exam board about your circumstances. The examination board and dean will take your personal circumstances into consideration when deciding on their study advice; however, they do need to be informed about any circumstances that exist. (They don’t have to be told about all the details so long as the student counsellor understands the situation.)

“I felt that the examination board hadn’t taken my personal circumstances sufficiently into account when issuing their study advice. The only thing left open to me now is to appeal. The student counsellor discussed my arguments with me to ascertain whether I had sufficient grounds for appeal. I can use a model appeal from the counsellor.”

Study programme choice

The student counsellor will offer you support with the process of choosing your study programme or will recommend that you take part in the study

Deregistration

Reasons may arise whereby you wish to call a halt to your study programme during the academic year and be deregistered, either on a temporary basis or otherwise.

You can deregister via www.studielink.nl. If your deregistration is as a result of illness, a physical or mental function disorder or other unavoidable circumstances then a meeting with the student counsellor will also be necessary in addition to this. You will then be entitled to reimbursement of your tuition fees for those months when you will no longer be registered.

Disputes, objections and appeals

Do you feel that you’re up against a brick wall? Do you feel unfairly treated? Would you like to have a decision by the examination board assessed by the Student Appeals Board? A student counsellor is able to give you advice on these matters, too, and point you in the right direction.

programme course if you’re wondering whether you’ve taken the right study programme or if you want to reorient yourself regarding your study programme.



“For me, the best thing about this study programme course was the assignments you had to complete. I had to fill in things about myself that I’d never thought about before. At the beginning of the year I was still very unsure whether I’d really chosen the right study programme. But thanks to the study programme course I’ve confirmed that my choice was right. I’m now enjoying my studies a lot more again”

Study Support

Are you studying with dyslexia, ADHD or a physical function disorder? Do you have difficulty writing papers or with your spelling? Do you wonder whether you’re studying effectively or not? Do you have concerns about your choice of study programme? Student Services provides courses of training within the context of Study Support

that can help you get a better grip on your studies or else help direct you towards a different study programme. Study Programme Choices, Effective Studying, Language Support and training sessions on dyslexia and a study coaching group for ADHD are all on offer.

“I didn’t realise there was so much support-related software for students with dyslexia. The dyslexia training session has opened my eyes. I now know much more about what dyslexia is and what it makes you do.”

“The study coaching group for ADHD was very welcoming. I still see the other group members regularly. As a student with ADHD, I think I’m now able to keep my head above water a little better.”



You can also look on the Blackboard A-Z-lijst-Studiesteun or visit www.hanze.nl/overdeHG/voorzieningen/ondersteuningbijdestudie/studiesteun

Contact

To arrange a meeting with a counselor, make an appointment through the secretarial office.

Tel: +31 (0)50 595-4028 or go to the desk at Zernikeplein 11,

Van DoorenVeste room A1.05
Email: studentendecanen@org.hanze.nl
Blackboard: HG gids-studentenbegeleiding-decanen/studentendecanaat, or under home A-Z: Decanen or Studentendecanen.



For support-related training sessions, please see www.hanze.nl/ondersteuningbijdestudie