

IFM year 1: Course units International Facility Management 2018-2019

CODE	Course name: period 1: 10-09-2018 / 19-11-2018 (incl. exams)	ECTS
1.1 IWFM	<p>What is Facility Management? MAIN LEARNING OUTCOME: The student recognises concepts of business management, facility management, hospitality and research and apply them to a simple facility management problem.</p>	(15)
IFVP18WFMKFM	<p>Introduction to FM and Hospitality: Exam <i>Main Learning Outcome:</i> The student can outline the principles of and the developments within and between the branches of FM and hospitality management <i>Learning outcomes. The student:</i></p> <ul style="list-style-type: none"> - outlines different definitions of facility management and describe various future developments - specifies a number of key trends and developments in the environment of organisations and explains their impact on the facility organisation - specifies various ways in which a facility management organisation defines its objectives, and distinguishes between general objectives and facility management objectives - indicates the possible applications of competence profiles - specifies four levels of production that define a hospitality experience - identifies five branches of the hospitality industry, particularly activities in the hotel industry and hotel management - recognises relevant developments and principles of hospitality outside of the hospitality industry - specifies hospitality tools and metrics that provide insight into the hospitality of the FM organisation 	5
IFVP18WFM3ONR	<p>Introduction to and Research in FM: report and presentation <i>Main Learning Outcome:</i> The student can research a simple facility management problem and write a research report on it. <i>Learning outcomes. The student:</i></p> <ul style="list-style-type: none"> - applies the 7S model and DESTEP to an organisation - defines a simple facility management study - explores a topic through desk research - prepares, implements and produces a report on qualitative research and has an enquiring mind - devises and implements an appropriate survey and uses software to process the data and to perform calculations - answers qualitative and quantitative research questions and makes recommendations based on the outcomes of desk research 	4
IFVP18WFM3ONR-1	<ul style="list-style-type: none"> - produces a research report in accordance with the applicable rules, including rules on structure, source references (APA) and spelling 	0
IFVP18WFM3ONR-2	<ul style="list-style-type: none"> - verbally justifies the research carried out and critically appraises it by indicating areas for improvement 	0

CODE		ECTS
1.1 IWFM	What is Facility Management? (cont'd)	
IFVP18WFM2ONT	<p>Research in FM Products and Services: exam</p> <p><i>Main Learning Outcome:</i> The student can name the key concepts, steps and methods of applied FM research.</p> <p><i>Learning outcomes. The student:</i></p> <ul style="list-style-type: none"> - defines the key basic terms in the context of applied research - describes how the reason and problem description are developed within applied research - describes the activities included in a literature review (desk research) and the requirements that a literature review must meet - defines the key terms within qualitative research and specifies the requirements that qualitative research must meet - defines the key terms within quantitative research and specifies the requirements that quantitative research must meet - specifies the requirements that a research report must meet and describes how a research report must be produced 	2
IFVP18WFM4MFO	<p>Management of the Facility Organisation: Exam</p> <p><i>Main Learning Outcome:</i> The student can recognise basic concepts of business management and their relationship with Facility Management</p> <p><i>Learning outcomes. The student:</i></p> <ul style="list-style-type: none"> - describes the terms organisation, company and business and defines the concept of 'business management' - describes primary activities within organisations and recognises the place of Facility Management within them - describes supporting activities within organisations and recognises the place of Facility Management within them - recognises the different dimensions of organisational environments and indicates how organisation and environment influence each other - describes the process of strategy formulation, its management and its implementation 	3
IFVP18WFM7ACP	Academic Career Planning 1: N/A for exchange	4
IFVP18WFMCP-1	Basic Week and Awareness Game Entrepreneurship	0
	Total	15
		14